

Librarian of the Year – Kathy Moeller



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PRESIDENT'S ANNUAL REPORT

by Vicki Sciuk, Overlook Hospital

My year as President of HSLANJ has been stressful at times, but also very rewarding. My term began with our wonderful 30th Anniversary celebration at the Garden State Art Center, including a great speaker, kind words from Dina McGreevey and Norma Blake, good food, wonderful awards, and great memories triggered by the candle-lighting ceremony with past HSLANJ presidents, and by the slide show of old photos and artifacts put together by Robb Mackes.

While I was at MLA in Dallas last May (paid for by HSLANJ – one advantage of accepting the presidency!), Judy Cohn and I first spoke about group licensing of electronic databases. At the Board retreat in August, we decided to make this a goal, with the help of UMDNJ and NJHA. A task force was created that has done a lot of work extremely quickly, to bring you the offer for electronic databases and full-text journals & books that you just received. I hope everyone will consider participating in this joint OVID license, which starts in July. If this initiative is successful, we hope to license other products in the future.

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AND THE WINNERS ARE.....

by Rekha Gandhi, Morristown Memorial Hospital

At the HSLANJ Spring meeting held on March 19, 2003 at the NJHA Convention Center in Princeton, Robb Mackes, chair of the Awards Committee, announced this year's winners.

The 2003 Support Person award recipient was Jennifer Kral, a library assistant at Capital Health System's Fuld campus. Terry Cuddy presented this award and seemed to be visibly moved when she introduced her "right hand". Jennifer Kral appears to be a librarian in the making and so we might be seeing more of her.

The Clinician of the Year award was presented to the team of Dr. William Salerno and Ms. Karen Setti, Nurse Practitioner. They are affiliated with Hackensack Medical Center. Barbara Reich, Library Manager at Hackensack, presented this award with pride and noted that this clinician team exemplified "evidence-based medicine."

The HSLANJ Librarian of the year award was presented to Kathy Moeller, library manager at Overlook Hospital. A pioneer in the increasingly-popular field of Consumer Health, Kathy Moeller has been tireless with her professional service. Although she had been recognized as the Hospital Librarian of the year by MLA back in 1987, it took over a decade longer for New Jersey to honor Kathy for her devotion to librarianship.

Michelle Volesko, library manager at NJHA, elaborated on Kathy's enthusiasm and leadership abilities. Not only has Kathy Moeller served as past president of HSLANJ, but she has also chaired the Consumer Health Section of MLA and also served as a Board Member of NJLA (New Jersey Library Association). So this recognition of Kathy was long overdue!

All the award recipients were presented with a plaque and each one received a corsage or a boutonniere. As the incoming Co-Chair of the Awards Committee, I would like to remind everyone that just because your nominee did not win this year ... please don't feel disheartened. Please resubmit your nomination and perhaps you will get a chance to present an award and bask in the reflected glory.



Above: Barbara Reich with Clinicians of the Year, Dr. William Salerno and Ms. Karen Setti.



Right: Jennifer Kral, Support Person of the Year, with Terry Cuddy.

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The Electronic Document Delivery task force had already been working hard, making materials available on our website & listserv to justify digital document delivery, presenting the wonderful Technology Day in February that showed many of us how to do it, and now offering us a group purchasing discount on a Fujitsu Scanner.

Speaking of technology, our listserv crashed & burned recently, but luckily we had Barbara Reich, to get a replacement up and running literally overnight! If any of you are still not on it, you are missing most of HSLANJ's announcements, a quick way to pick your colleagues' brains or get a weird ILL, and my own literary masterpieces (brevity is not my strong suit!). (*Ed. Note: See article on page 4.*)

Louise Yorke and the Website committee have been working hard to put more immediate information (such as program flyers) on the website, at getting the new directory available electronically, and at updating the online Organization Manual & HSLANJ forms, so everyone will have all the information they need at their fingertips.

This past year the Education Committee, along with the Information Technology Committee, brought us five CE programs, including a Cultural Diversity program, a PubMed update, the full-day Solo Librarian Management course (*see article page 4*), the Technology Day (*see article page 9*), and the recent Clinical Trends presentations (*see page 10*). If you attended all of them, you could have acquired 24 MLA CE credits in just one year without leaving NJ - possibly a record. Despite rising costs to present our programs, which has forced us to raise our fees, HSLANJ CE credits are still a great value.

In January, MLA's Task Force on Recruiting the 21st Century Workforce asked for HSLANJ's mailing list for a one-time survey of our members, so be on the lookout for that. They also plan to have MLANET link to www.hslanj.org, to help librarians who want to relocate from other parts of the country, which will also increase HSLANJ's visibility. MLA also published the new Hospital Library Standards in *JMLA* in October, and sent them to MSNJ and other CME accreditation agencies throughout the country in late January. I joined MLA in encouraging MSNJ to adopt the standards. Although MSNJ considered them and thought they had merit, I'm sorry to say they decided not to include them in their certification process, fearing they might be too stringent or expensive for smaller hospitals to follow. However, we've kept the lines of communication open with them, and they've decided to retain their old "Basic Requirements for a Medical Library", which were in danger of being eliminated completely.

There are many people I couldn't have lived without this past year, especially President-elect Patti May; Michelle Volesko, Kerry O'Rourke, Tricia Reusing & Judy Cohn for all their work to make group licensing a reality; Barbara Reich & Robb Mackes, for handling all the technology issues; Keydi Boss, Cynthia McClellan, Susan Pistolakis & Mary K. Joyce for keeping all the mechanics of the organization running so smoothly; Erica Moncrief for all her work on the Organization Manual; Madeleine Taylor for the newsletter and the applications for MLA CE credits; Cathy Boss for publicity & working with Rutgers; the whole anniversary committee, etc., etc., etc. I loved working with this group, and I want to thank the Officers, the at-large Board members, the Task Forces, and all the active committee members for what you've done and are doing to support us all professionally. I'd also like to encourage those of you who are **not** active to consider getting a little more involved - although none of us has time and many (most?) libraries are short-staffed, I've noticed that many people who make major contributions come from small or one-person libraries. I don't know how they do it, but it must be possible, and I'm very grateful to them. I have been continually amazed by the vision, energy and dedication of many HSLANJ members - it is truly inspiring, and being involved with this group is both worthwhile and a lot of fun.



**Vicki Sciuk, Outgoing
President of HSLANJ at the
March 19, 2003 Meeting.**

IMPORTANT LISTSERV INFO

Unfortunately, the original HSLANJ mailing list hosted at Gorgon Internet has finally self-destructed and is no longer available.

Since we have all come to depend on hslanj-l, we have begun a Yahoo group as at least an interim solution. This may or may not become the permanent solution, and we will keep you posted. This list does have an archive, and many other features that we may want to explore more fully in time. You can find more info at <http://groups.yahoo.com/group/hslanj-l>.

Many of you were automatically subscribed to the new list, and, if so, you need do nothing. You may want to visit Yahoo and check the privacy policies and settings to prevent unwanted email.

If you have not gotten a welcome message and several listserv postings by now, you were not subscribed and need to do so yourself. Send an email to hslanj-l-subscribe@yahoogroups.com. No subject line or text is necessary.

To learn more about the hslanj-l group, please visit <http://groups.yahoo.com/group/hslanj-l>.

To start sending messages to members of this group, simply send email to hslanj-l@yahoogroups.com.

If you do not wish to belong to hslanj-l, you may unsubscribe by sending an email to hslanj-l-unsubscribe@yahoogroups.com.

To see and modify all of your groups, go to <http://groups.yahoo.com/mygroups>.

From the Board: Membership Reminder

The New Jersey Health Sciences Library Network's Interlibrary Loan Code states that **"to be a member of NJHSN and to participate in the free reciprocal borrowing, a library MUST be an institutional member of HSLANJ and have their library's serial holdings listed in SERHOLD."**

Please be sure to renew your institutional memberships. If you need to justify the cost, remember that if you are required to pay for all interlibrary loans, you would be paying \$11 apiece.

At the last HSLANJ Board meeting, institutional memberships were discussed. The Board strongly encourages annual membership renewal in order to avoid suspension of borrowing privileges.

HSLANJ Continuing Education Program on Management Strategies for the Solo Librarian

By Tricia Reusing, Bayshore Community Hospital

More than 40 people attended this HSLANJ all day continuing education program at the New Jersey Hospital Association on December 11, 2002, which featured Judith Seiss, a well-known expert on solo librarianship. She is the editor and publisher of *OPL: The One-Person Library* newsletter. She is the president of Information Bridges International, Inc. Although she geared some of her information specifically toward health science librarians, the program was beneficial for any librarian in a one-person or a very low-staffed library.

She emphasized the importance of providing excellent customer service. She urged solos to become "client-centered" and not "library-centered." She suggested a proactive approach of going to the users to ask what information they need and where possible, to anticipate their information needs. She also advised that marketing one's library is crucial. She suggested such ideas as having library open houses and distributing promotional brochures or bookmarks.

In addition, she provided information on budgeting and other financial matters. She encouraged solos to keep track of instances and anecdotes of where finding information helped a patient. She noted that these anecdotes can be used in backing up budget requests. She also emphasized the necessity of evaluating the library's services and keeping track of statistics regarding services provided and number of visitors using the library.

Finally, she stated that it is essential for the library and the librarian to have a professional image. She noted that solo-librarians within organizations should be able to participate in senior-level teams. She also encouraged participation in MLA and other professional organizations.

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HOSPITALITY COMMITTEE CORNER

by Lia Sabbagh, Englewood Hospital & Medical Center

Active members of the committee for 2002/2003 were: Lia Sabbagh of Englewood Hospital and Medical Center, Chair, Lena F. Feld of JFK Medical Center Edison, Susan Pistolakis of Meridian Health - Brick and Jan Hudgens of Bergen Regional Medical Center.

We conducted our business through telephone, fax and e-mail. We have sent flowers, gift baskets and cards to all our colleagues celebrating happy occasions or acknowledging unfortunate events. In 2002 HSLANJ's thoughts went to: Pat Regenber, Kathy Moeller, Elizabeth Jacobsen, Cathy Boss, Doris Eaton, Janina Kaldan, Madeleine Taylor.

Our activities are subsidized through the HSLANJ budget and the Sunshine Fund to which HSLANJ members contribute over the year.

We welcome two new librarians: Janice Lester at Chilton Memorial Hospital. She is working part time. Janice last job was as a librarian at a hospital in Maryland. The other librarian is Debbie Berowitz of Kessler Medical Rehabilitation & Education Corp. We also have a new student member from Rutgers, Deborah Magnan.

I wish to express my thanks to the entire membership for helping throughout this year.

A DAY WITH NJ LIBRARIANS

by Rekha Gandhi, Morristown Memorial Hospital

The New Jersey Library Association's annual conference was held at the East Brunswick Hilton, March 31st through April 2nd, 2003. "Making it happen @ your library" was the theme this year. I attended the conference on Tuesday, April 2nd. The location was convenient and easily accessible. The same cannot be said of the parking arrangements. It took me over thirty minutes to find a parking spot while I waited in a long line of vehicles trying to figure out where to go. Hence, I ended up walking in late to my first program.

Matthew Lesko, the oddly-dressed man who advertises free money, was the speaker. The highlight of his talk was that money is not available in the seemingly obvious places. One needs to search in the lesser-known publications at the local and state level to often find hidden funding opportunities. Mr. Lesko also emphasized that the packaging mattered in our sound-bite society. A true friend of libraries, Mr. Lesko offered his personal assistance in raising awareness in communities.

The next stop was the Keynote Speaker, science fiction author Bruce Sterling. His presentation was humorous and self-deprecating until he started reading a lengthy excerpt from his latest non-fiction work: "Tomorrow now: Envisioning the next fifty years". That's where he lost a large portion of his audience. After this monologue, I needed a reprieve and what could be more stimulating than the Exhibits!

As I entered the large Ballroom, I was struck by the variety of products on display. Not only were book distributors widely represented, but also library planners and architects seemed to be around every corner. There were plenty of raffle drawings and I decided to try my luck at several of them. I ended up spending more time browsing the exhibits than I had planned and was running late for my next program.

A panel discussion on "Library privacy: practical and political implications" turned out to a lively forum for the attendees. The discussion centered on the USA Patriot Act provisions and how librarians could still continue to maintain privacy of their patrons. However, the discussion soon degenerated into a question of patrons who surf pornography sites on the Internet and whether that was protected by the First Amendment to the Constitution. It was around 12:40 p.m. and my stomach reminded me that it was time to get some lunch. I met Arlene Boland, Head of Reference at Livingston Public Library, as planned earlier and went down to the second floor. We ended up waiting over an hour for our lunch orders at Carlyle's, a café-like restaurant at the hotel. But my meal (vegetarian bean and tofu chili in a bread bowl) was well worth the wait.

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I decided to tag along with Arlene, my lunch companion, to a DVD program. However, in about 10 minutes we were both displeased enough to walk out. So we ambled over next door to the "Alternative medicine on the Internet" presentation. Who should I see there but my HSLANJ colleagues, Micki McIntyre and Elisabeth Jacobsen! The audience was full of questions such as how to choose books in this area and where to locate book reviews. There were also questions about journals such as "Alternative Therapies," which I recognized since it is part of our holdings at Morristown Memorial.

There were some more intriguing programs but I was distracted by the rather attractive display at the NJLA store. The selection there included library vests, tote bags, mugs, librarian pins and other jewelry, stationery, children's book themed items, and much more. I ended up chatting with other shoppers before buying a pin for my mother and a small refrigerator magnet for a friend.

Since memory of the troublesome parking situation was fresh on my mind, I decided to make a quick getaway. All things considered, I enjoyed attending my second NJLA Conference. The first time I attended was back in 1997 when the meeting was held at a different location. Besides, I think I got more out of it the second time around.

MEETING & PROGRAM EXPENSES RISING

by Vicki Sciuk, Overlook Hospital

I want to update you on some recent changes affecting HSLANJ's programs, which impact our ability to put on quality CE programs, get good estimates of costs & attendance, and price the programs as affordably as possible. We need to change some of the traditional ways we've done registration (which has been more "casual" than most organizations) to make sure the programs can pay for themselves.

Probably because of staff cutbacks, we average fewer attendees at the meetings than 5 or 10 years ago. Unfortunately, the costs to put on programs keep rising. We have gotten some well-known speakers recently, but speaker's fees, travel and lodging costs have gone up. NJHA's policies for using the facility have also changed. In the past, we could reserve conference rooms at NJHA without any restrictions, but now there are cancellation fees and guaranteed minimums. If we reserve a "double" room (the larger meeting rooms) and don't need the space, we get charged a cancellation fee for the half we don't need. If we don't cancel, we must pay for a minimum of 60 lunches, even if only 30 people register for the program. Because of this, we've decided to only reserve the smaller rooms for any programs we have this year. If we get a large number of registrants, we may be able to expand to the double room, but we may not. Because of this, I'm encouraging everyone to register EARLY for programs (even if you don't have the payment yet), since we are also advertising the programs to other groups (the NY/NJ Chapter of MLA and the NJ regions listservs), and we don't want to have to turn anyone away. It's important that the lunch count we give NJHA is as accurate as possible, so we don't get overcharged for food, so please fax or email your registration by the RSVP date.

I also want you to know that HSLANJ has had to enforce its existing policy on refunds: "Refunds for those who have prepaid and are unable to attend are given only if we are notified one week in advance of the meeting." This policy was enacted because there are so many costs involved in a program which can't be recouped if people don't come, including breakfast & lunch for everyone who was registered (once we give the final count to the Conference Center). And if certain people register and have not prepaid and then don't show up, we will be forced to only register them in the future if they pay in advance. So try to plan ahead, register early, and cancel one week in advance if you can't come, so we can continue to offer great programs to our members.

UPCOMING HSLANJ MEETINGS

September 10, 2003
October 22, 2003
December 10, 2003

General Meeting/CE Program
Board Meeting
General Meeting/CE Program

Check the HSLANJ website for meeting locations.

KUDOS to our Members

By Patricia May, St. Joseph's Regional Medical Center

The Booker Health Sciences Library, Jersey Shore Medical Center, was highlighted in the October 24, 2002 issue of the Asbury Park Press, in a column entitled "Day in the Life, Jersey Shore Medical Center, " The article, "This library speaks volumes, quietly" can be found at <http://www.injersey.com/jsmedical/story/0,21415,630215,00.html>

Cathy Boss, Jersey Shore Medical Center, has been elected to the Executive Board of the Central Jersey Regional Library Cooperative for a three-year term.

Elaine Brogan, Children's Specialized Hospital is the new librarian at East Orange General Hospital. In addition to her position at Children's, Elaine provides library service to the staff at East Orange on Tuesday and Thursday afternoons as part of the circuit librarian program based at St. Joseph's Regional Medical Center, Paterson.

Theresa Cuddy, Capital Health System, Fuld Campus, and **Catherine Marchok**, Capital Health System, Mercer Campus, co-authored the following article: "Controlling hospital library theft." J Med Libr Assoc April 2003;91(2):241-4.

Elisabeth Jacobsen, Trinitas Hospital, **Micki McIntyre**, UMDNJ Healthy NJ Librarian, **Michelle Volesko**, New Jersey Hospital Association, and Brad Robison, Librarian, Institute for the Prevention of Terrorism, Oklahoma City, presented a panel lecture on "Disaster Preparation and Response in a Changing World" at the Internet Librarian Conference, Palm Springs, California on November 6, 2002.

Elisabeth Jacobsen recently developed a project dubbed, "Operation: Valentine." Sailors aboard the aircraft carrier USS Constellation received a banner signed by 400 employees and physicians from Trinitas Hospital along with hundreds of small gifts. Elisabeth is part of an on-line group involved in writing letters and e-mails to the soldiers in the Middle East.

Micki McIntyre, UMDNJ Health NJ Librarian, and **Elisabeth Jacobsen**, Trinitas Hospital, presented "Alternative Medicine on the Internet" on April 1, 2003, during NJLA's annual conference in East Brunswick, NJ.

Kathy Moeller, Overlook Hospital, has been appointed the new chair-elect of the Hospital Libraries Section of the Medical Library Association.

Barbara Reich, Hackensack University Medical Center, submitted an article about HSLANJ's Digital Document Delivery Project that appeared in the April, 2003 issue of National Network. An article adapted from that article appears in this issue of ePulse.

Know of an item for the Kudos column? Please send it along to Patricia May at mayp@sjhmc.org.

Train the Trainer 2003

by Madeleine Taylor, St. Joseph's Regional Medical Center

I recently attended the NJ Train the Trainer (TTT) program. This four-day workshop's purpose is to "help you learn how to develop and conduct effective training." The course was held in February and March in Freehold, and is limited to twenty participants. The course is heavily subsidized by the NJ State Library, and the cost for participants was only \$310.00, which included workshop materials, two nights lodging and meals.

The instructors for this workshop are primarily graduates of TTT, and are very cognizant of how the students feel about training. We had fourteen trainers over our four days, and we soon learned the effectiveness of their different teaching styles. Our first step was to get a page from a flipchart and write down what strengths and weaknesses we each felt we had as instructors. This exercise helped to break the ice, and I know that I was relieved to see that many of my classmates felt that they had the same weaknesses I thought of!

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The course is broken down into a number of lessons. Sample lesson titles are How Adults Learn, How to Use Training Aids, and Handling Problem Situations.

We had all been instructed to bring an idea for a training class that we would like to plan. All through the course, there were exercises to be done using our ideas, so that by the end of the course we were well on our way to developing our training class. The final day of the workshop is devoted to each of the participants presenting a 15-minute segment of the training class we had developed. In our presentations, we were able to pull together all the elements of the workshop.

The TTT was one of the most useful programs that I have ever attended. The creation of our own training class throughout the workshop really helped tie the workshop together. As I followed the steps we'd learned, my session really pulled together, and I finally felt like I knew how to prepare for a class. Although I'm now a graduate of TTT class of 2003, our instructors let us know that we were welcome at future TTT classes to observe, to refresh our memories of a particular session, or to be a trainer in the future. I know that a great number of our members will probably not get the chance to attend the TTT sessions because so many of us are solo librarians. There were some discussions to shorten the workshop to three days, and perhaps that would make the class more accessible. If you do have the opportunity to attend, TTT is a course well worth attending.

Englewood's New Library Service Delivering Information Directly to Nurses and Their Patients

By Claudie Benjamin, Manager of Public Relations, Englewood Hospital & Medical Center

Information is always good," said Glen Lawrence of Wayne, NJ.. When his partner came back to her room after a procedure, Kathy Lindner, MLS, RN, Director of the Health Sciences Library and Linda Christensen, RN, the patient's nurse were both on hand to answer questions about the patient's illness.

Addressing the need for more patient education literature is part of a new performance improvement plan to enhance patient care services. Accordingly Ms. Lindner, Director of the Health Sciences Library and her colleague Lia Sabbagh, Nursing Librarian, visit patient units on a regular schedule to help nurses and their patients find the answers they require for a wide variety of health care issues. Each librarian rounds six units every week. Before they started rounding, Ms. Lindner said the library averaged about six questions a month from nurses. Now, since the new program started, in October alone, they have responded to over five dozen questions that relate to a wide variety of issues including breast feeding, circumcision, bilirubin and jaundice, spinal stenosis, asthma, macular edema, cancer medication, lithotripsy, endometriosis treatment, cardiac stents, deep venous thrombosis, transesophageal echocardiography, open reduction of fractures and urinary tract stent procedures.

Bookmarks describing this service are distributed throughout the Medical Center. Patients and their families may call directly, or physicians, nurses and staff may call the library with any questions for their patients. The scheduled visits to the units by the library staff provide a convenient way of finding questions and delivering packages of information to nurses as they proceed with their demanding work. On a recent morning tour, Ms.Lindner met with nurses who already had questions ready for her on a variety of issues.

When a nurse asks questions requiring research, the librarians, also including Sandy Catenacci, Library Assistant, and the staff of the Meland Foundation will locate the information. Later a staff member returns to deliver the packets of information. Respecting a patient's privacy, if a question comes directly from a patient; the librarian will ask if the question can be shared with that patient's nurse.. However, if the patient prefers to keep the matter private, the information is relayed directly to him/her.

When Ms. Lindner was walking down the hall of 3W, Theodora Hohenkirk, RN, and Linda Christensen, RN, stopped her. They were anticipating her visit and already had several patients for her to visit to find questions. "All of the nurses Lia and I visit are terrific. It's a pleasure to help them and find literature for their patients. They are all so appreciative and caring, making sure that we visit the patients they designate and sometimes even asking that we come back later if a patient happens to be out of the room for a procedure or test. It's very satisfying to help them."

TECHNOLOGY DAY

by Barbara Reich, Hackensack University Medical Center

On April Fool's Day 2002, the COMET interlibrary delivery service provided by New Jersey's four multi-type regional library networks suddenly ceased. Hospital libraries throughout New Jersey were forced to either fax almost all interlibrary loans, or face a 3 to 4 fold increase in delivery time. Realizing that we did not want to be in this situation again, the HSLANJ Board of Directors chartered an Electronic Document Delivery Task Force to explore the feasibility of digital document delivery among our member libraries.

While gathering data for the Task Force report, we discovered that there was a great interest in utilizing digital technologies, but also a large information gap that would have to be closed before it was possible to do so. After being presented with the Task Force's report in August 2002, the HSLANJ Board passed a resolution that 90% of document delivery between our member libraries should be delivered digitally by the end of 2004.

In order to ensure that our members would have the information they would need to both purchase and implement equipment and software solutions, a continuing education program was designed. Entitled "Technology in Small Bytes," the program was presented at the New Jersey Hospital Association in Princeton on February 19th, 2003.

The day began with a spirited game of Technology Jeopardy, led by Alexa Trebeka, A.K.A. Kathy Moeller, of Overlook Hospital. The lovely Claudia "Vanna" Allocco, of Valley Hospital, who handed out prizes to the contestants, assisted her. The "answers" consisted of 30 technology terms, divided into categories such as Networks and Digital Documents. Contestants vied to be the first one to define each term and win a prize. Kathy compiled a detailed glossary of all the terms used, which was handed out at the end of the game.

Kathy's presentation was followed by "A Guide to Understanding Firewalls: the Basics." Presented by Ambrose Binondo, CIO at Union Hospital, this section of the program explained different types of network security features, including the advantages and disadvantages of each. He explained why our IT personnel might not be happy about customizing individual or library accounts to meet our needs, and gave us an understanding of these issues from the IT person's perspective.

The bulk of the program was a three-hour session called "Digital Document Delivery Demystified." Our speaker was Ammon S. Ripple of the Health Sciences Library System at the University of Pittsburgh. Ammon spoke on the Promise and the Problems of Electronic Document Delivery. He described the features and the pros and cons of Ariel, Prospero, DocView and DocMorph, including issues that hospital libraries might face in using FTP with firewalls and emailing large files. He described different types of scanners including costs and various features to look for when choosing a machine. We were apprised of valuable scanning tips and informed of workflow issues that we should think about when implementing digital document delivery. Also discussed were DOCLINE settings and copyright/licensing issues. We wrapped up this session with small group discussions on practical concerns, where we brainstormed solutions and strategies for dealing with perceived obstacles to implementation in our various settings.

The final hour was a talk on PubMed's LinkOut by Madeleine Taylor of St. Joseph's Regional Medical Center. Madeleine envisions LinkOut as the companion internal document delivery solution to the external solutions discussed by Ammon. She showed us step-by-step how to accomplish a basic LinkOut implementation in 15 minutes or less. Of course, a full implementation, including links to many free fulltext sources can be very time consuming, but once your basic implementation is done, other titles can be added one or two at a time whenever you have a spare moment.

54 individuals, including several from out of state, attended the program, despite the poor condition of the roads caused by the record-breaking snowstorm two days earlier. The evaluations were excellent. When asked if there was information provided that would influence aspects of their jobs, some of the comments were, "Facilitates the process of implementing electronic document delivery to our patrons & other libraries," "Technology available for document delivery will give us more choices to do a more efficient job," and "Possibly switching to Prospero for all our document delivery needs." Many HSLANJ members came to the program feeling that they did not have all of the knowledge or skills necessary to implement digital document delivery solutions, but left excited about doing so. (Ed. Note: Handouts from Technology Day can be found on the HSLANJ website.)

This article has been adapted from one that appears in the April, 2003 issue of National Network. Used with permission.

March HSLANJ Meeting What's Up, Doc? – Clinical Trends

By Madeleine Taylor, St. Joseph's Regional Medical Center

HSLANJ's March 19, 2003 general meeting was held at the NJ Hospital Association Conference Center in Princeton. The day was packed full, beginning with the annual business meeting. Vicki Sciuk of Overlook Hospital, now immediate past-president presided. Committee reports and a special report by the Group Licensing Task Force were presented. The Group Licensing Task Force introduced the first offering to HSLANJ members, a discounted group offer from Ovid. This offer was circulated to all members in attendance in order for the Task Force to gauge interest of our members.

Next on the agenda was the installation of new officers and board members. Vicki "passed the gavel" to Patricia May of St. Joseph's Regional Medical Center, HSLANJ's 2003-2004 president, who presided over the rest of the meeting. A listing of the current HSLANJ officers and board members can be found on page 11 of this issue.

A clinical update was the theme of the Continuing Education program, which was split into two sessions. Gerard F. Hansen, MD, MPH, of UMDNJ Medical School's Department of Obstetrics, Gynecology & Women's Health in Newark spoke about "HRT: The Promise and the Future." Dr. Hansen gave a one hour presentation about hormone replacement therapy, including the recent developments in clinical studies.

After luncheon, the Annual Awards Presentation was held, and nominating speeches and plaques were presented to HSLANJ's Support Person of the Year, Clinician of the Year, and Librarian of the Year. More information on these awards can be found in the article on page 2.

The second session of the CE program was presented by Claudia Irmieri, RN, MS, CCRN, of the Cardiac Electrophysiology Department of St. Joseph's Hospital and Medical Center in Paterson. Ms. Irmieri's topic was "Life is Uncertain, Eat Dessert First: Surviving Sudden Cardiac Death. Handouts from both speakers can be found on the HSLANJ website.



Left: Dr. Gerard F. Hansen

Above: Claudia Irmieri

HSLANJ Officers and Board Members 2003-2004

OFFICERS:

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Vice President/President Elect	Kerry O'Rourke
Recording Secretary	Keydi Boss
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Immediate Past President	Vicki Sciuk

BOARD MEMBERS:

Claudia Allocco	2003-05	Patricia Reusing	2002-05
Robin Siegel	2001-04	Michelle Volesko	Ex-Officio
Judy Cohn	Ex-Officio	Catherine Boss	Ex-Officio
Kathy Moeller	Ex-Officio	Madeleine Taylor	Ex-Officio

HSLANJ COMMITTEE CHAIRS 2003-2004:

Awards	Co-chairs: Elaine Brogan, Rekha Gandhi, Eleanor Silverman
Archives	Erica Moncrief
Bylaws	Kathy Moeller
Consumer Health	Mary K. Joyce
Education	Kerry O'Rourke
Finance	Carolyn Hezekiah Hoitela
Government Relations	Jim Delo
Hospitality	Lia Sabbagh
Information Technology	Barbara Reich
Interlibrary Loan & Networking	Pat Regenberg
Newsletter	Madeleine Taylor
Nominating	Vicki Sciuk
Public Relations	Cathy Boss & Keydi Boss
Web Site Development	Louise Yorke

HSLANJ TASK FORCES:

Electronic Document Delivery	Co-chairs, Robb Mackes & Barbara Reich
Group Licensing	Co-chairs, Patricia Reusing & Michelle Volesko



Left: Patricia May, President, and Vicki Sciuk, Immediate Past President. Right: Patricia May and Kerry O'Rourke, Vice President/President-Elect.